



# Augmented Reality Remote Maintenance Support Service

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# Remote Tech Assists



*Tools that enable remote technical assistance from shore-based SMEs have a significant impact on readiness and sustainment costs.*

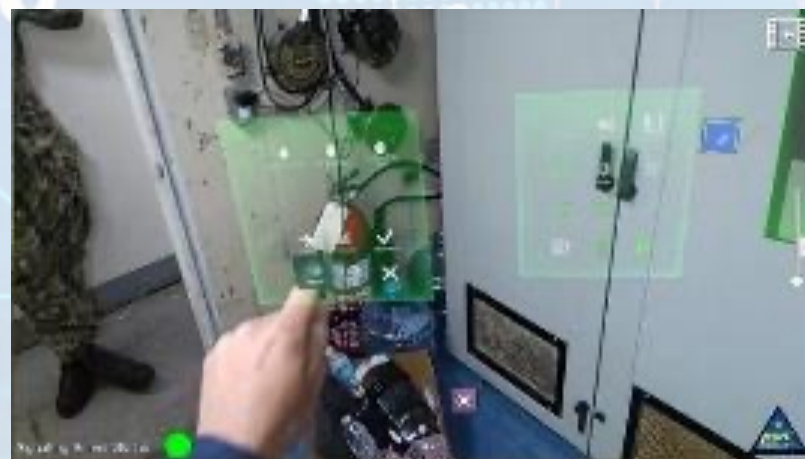
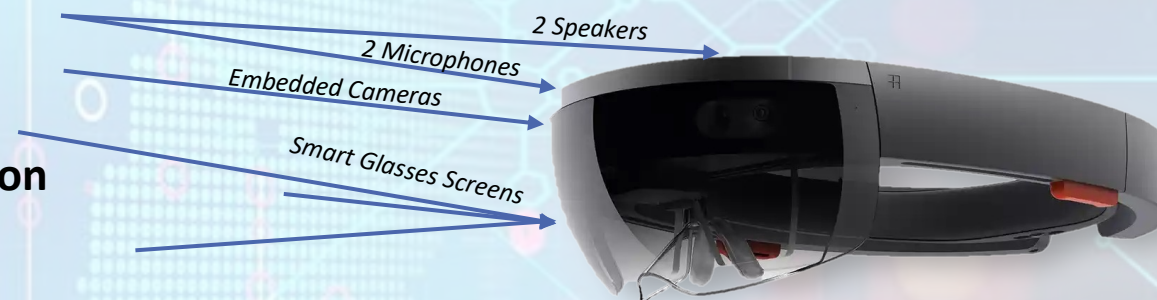
*On any given day, hundreds of Navy civilian engineers and technicians travel the globe to help the Fleet maintain readiness.*



# ARRMSS Technology

Augmented Reality Remote Maintenance Support Service (ARRMSS) is an augmented reality HoloLens 2-based remote tech assist tool that virtually brings together Fleet maintainers and shore-side subject matter experts through:

- Audio
- Video
- Chat
- Hologram interaction
- File exchange







# ARRMSS PEO IWS Pilot

